



Presented by:



The Worshipful
Company of
Feltmakers

Improving hearing at work & on campus

Drop-in workshops

09:45-10:15

Registration and exhibition opens

10:15-10:45

Welcome and introductions: The business benefits of better hearing

Exploring the causes of hearing loss; prevalence at work and in educational institutions across the UK; the hidden impact it has; and the business benefits of hearing-inclusive behaviour developed through support for staff and employer alike.

Jeremy Brassington, Master of the Worshipful Company Feltmakers
Dr Lorraine Gailey, Chief Executive, Hearing Link

11:00-11:20

Assistive listening devices and everyday coping strategies in the workplace

Conversor, a leading assistive listening device manufacturer, will explore why it is difficult to hear in noisy environments such as an open plan office, conference or lecture hall, or busy meeting room and what solutions are available to help individuals with hearing loss in those situations.

Jeremy Brassington, Conversor Ltd (Bronze sponsors)

11:30-11:45

Advances in wireless and digital hearing support

Driving innovation and continually pushing the limits of what we can achieve to change the way we think about hearing technology

James Thomas, National Sales Manager, ReSound (Silver sponsors)

12:00-12:15

Understanding and preventing workplace hearing loss

Zena Butt, Clinical Lead, Medico Testing (Bronze sponsors)

12:30-13:00

Hearing assessment options

Reviewing opportunities for hearing assessments across the City and the UK

Clare Kewney, Audiologist & Business Development Director, UK Hearing Care (Silver sponsors)

Exhibition stands

Make the most of the wide range of exhibitors who will be available throughout the day, providing opportunities for you to make enquiries relevant to your individual or organisation's needs.

Hearing assessments

We are delighted to welcome UK Hearing Care who will be offering **hearing tests** throughout the day. Simply book yourself an assessment during registration, or arrange one at their exhibition stand.

09:45-18:15

Drop-in workshops

13:00-13:45

Lunch (provided), exhibition browsing & networking

13:45-14:00

Hearing awareness and the power of lipreading

Sharing some of the skills, strategies, knowledge and technology that lipreading group members find helpful

Gloria McGregor, Lipreading Practice (Gold sponsors)

14:15-14:30

Practical demonstration of assistive technology

Gordon Morris (Bronze sponsors)

14:45-16:15

Personal presentations and panel discussion

Personal insights into living and working with hearing loss, including:

- Writer & photojournalist, Bella Bathurst
- Musician, James Kennedy
- Blogger & author, Laura Lowles
- Business advisor, writer & public speaker, James Raath
- Hearing technology expert, John Trett

16:15-17:00

Access to Work

Hear how we are improving our service and how the new online application is helping to process claims more efficiently

Stuart Edwards, Department of Work and Pensions

17:15-17:45

Next Generation Text Service

Find out how Next Generation Text works and what it can do for your Deaf employees and your business

Lorna Stephenson, BT (Silver Sponsors)

17:45-18:00

Summing up and close of exhibition

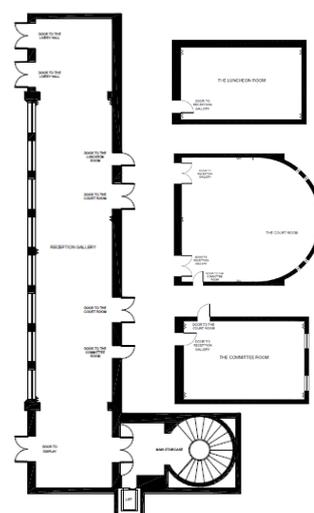
Overview and conclusion of Let's Listen 2017

Haberdashers' Hall layout



Gala Dinner: Livery Hall

Exhibition: Reception Gallery



Hearing tests:
The Luncheon Room

1:1 meeting space:
The Court Room

Drop-in workshops:
The Committee Room

Entrance: Via lift or staircase