How to get in touch

To find out more about the range of services we offer and how we can help you, visit hearingdogs.org.uk/helpingyou

Alternatively, you can contact us by:
Telephone: 01844 348111
Text relay: 18001 01844 348111 (for deaf and hard of hearing)
Email: applications@hearingdogs.org.uk

“I would have no hesitation in recommending anyone with hearing difficulties to visit the Hearing Hub to obtain friendly, helpful and independent advice.” – Alex

“Group support made me start to believe in myself again. I feel empowered and more positive. It has changed my life for the better – it can do the same for you.” – Kathryn

We can help

If you have difficulties with your hearing, or know someone who does, we’re here to help. We have years of experience in finding personalised solutions to make your life easier.
How we can help

We understand the impact hearing problems can have on your life. Whether you need help with certain listening situations, feel isolated or alone, need general advice on what support is available – or just need someone to talk to – we’re here to help.

Please contact us and we will work with you to establish exactly what your needs are and what kind of tailored solution would work best for you and your lifestyle.

Here are some of the services we offer:

**Online resources**
Through our website, we provide extensive information about hearing loss, meaningful ways to connect to others and access to our hearing support services.

**Helpdesk**
Our responsive online Helpdesk offers information, guidance, and support to help you take the next step whether you, a family member or friend are experiencing hearing loss.

“The words of the lady I spoke to on the Helpdesk changed my life, encouraging me to embrace and overcome the challenges of deafness. You don’t have to face it alone.” – Mel

**Support groups**
Our free groups, offered online and in-person, are a chance to share solutions and explore technology to help manage the challenges of hearing loss.

**Community outreach**
Our volunteer network and staff work in communities to support your hearing. We host sessions and attend events to offer practical and emotional advice.

**Hearing dogs**
We train hearing dogs that help deaf people by alerting them to life-saving sounds, like the smoke alarm, and providing companionship and emotional support.

“I felt so lonely and lacking in confidence before Bella came along. She has dramatically changed my life and allowed me to reconnect with the world, by alerting me to important and life-saving sounds and providing constant companionship and emotional support.” – Geraldine with hearing dog Bella

**Online shop**
Our online shop offers visible and discreet solutions for alerting others to your hearing level. Items include badges, cards, technology, and hearing aid batteries.

**Hearing Hub**
Our free and confidential Hearing Hub service offers personalised support and guidance via our volunteers and staff to help you make the most of your hearing.