

Product Catalogue



We offer a range of bespoke and practical solutions to help you or a loved one navigate the challenges of hearing loss



Our online shop, run by Hearing Dogs for Deaf People, offers a range of products to alert others to your individual communication or lipreading needs if you are living with hearing loss.



We offer a range of visible and discreet solutions whatever your hearing level. Items include pin badges, a large selection of communication cards with a variety of messages, assistive listening technology, hearing aid batteries, hearing aid care products and much more.

These solutions will help to enhance your listening experience and increase your independence and confidence.

Any profits from sales of our hearing loss products go back into directly supporting people with hearing loss across the UK.

This catalogue offers a snapshot of our popular items. For the full range of products, please visit **hearinglink.org/shop**

Awareness kits

We understand that life throws up different challenges every day and none more so than when you have hearing loss.

Our awareness kits offer a selection of bespoke products in one money-saving pack to help manage these challenges. They are comprised of stickers, communication cards, a lanyard, wristband and pin badge.

We have alternative options available in our online shop that are specially designed for people who rely on lipreading or are deaf.

Saver deal!

Personal Awareness Kit (I have hearing loss)

Product code: HL-SDPAK1 Price: £12.50



Other awareness kits are available on our website



Pin badges

We offer an extensive range of pin badges which can communicate hearing needs in a discreet or more visible way. On this page, all badges have a diameter of 38mm, unless stated.

Saver deal!

Pack of 4 – Deaf awareness badges

Our most popular deaf awareness badges in one pack.

Product code: HL-SDDEAF2

Price: £6.00

Pack contents:

HL-PBDEAF1 – ‘DEAF’

HL-PBDEAF2 – ‘I’m deaf, please speak clearly’

HL-PBHLOSS2 – ‘I have hearing loss, please speak clearly’

HL-PBBEAR – ‘Please bear with me, I have hearing loss’



Saver deal!

Pack of 4 – Lipreading awareness badges

Selection of badges to help communicate lipreading needs.

Product code: HL-SDLIP1

Price: £6.00

Pack contents:

HL-PBLIP1 – ‘I’m a lipreader, please face me’

HL-PBLIP6 – ‘I have hearing loss & I lipread’

HL-PBLIP7 – ‘Please be patient, I lipread’

HL-PBLIP8 – ‘I am with someone who lipreads’



Individual badges can be bought separately for £2.00 each



Saver deal!

Each set below is available in a set of five. See order form or visit our website

If you
need to
lipread me,
please let
me know

'If you need to lipread me, please let me know' pin badge

A bespoke badge to help a business or service to be more accessible to those with hearing loss.

Product code: HL-PBLIP5

Price: £2.50

Diameter: 54mm

International deaf symbol pin badge

Stylish red enamel badge featuring the recognisable international symbol for deafness.

Product code: HL-PBDSRED1

Price: £2.50

Diameter: 24mm



Awareness products

Our awareness products are designed to help in individual, everyday situations. We have a variety of lanyards, communication cards, stickers and wristbands available for people with hearing loss, lipreaders and those who are deaf.



Communication lanyards

Fabric lanyards designed for individual communication needs. Choice of messaging.

Product code:

HL-LANYARDHL – 'I have a hearing loss'

HL-LANYARDLR – 'I am a lipreader'

HL-LANYARDDEAF – 'I am deaf'

Price: £3.50 **Size:** 20mm x 470mm

Saver deals available. Visit hearinglink.org/shop or call 01844 348188 for details

Communication cards

Selection of communication cards to alert others to a particular hearing level or need. Both are available as a smaller card for displaying in wallet/purse, or as large print card with punch hole for attaching to lanyard.

Product code: HL-CCCARDHL2 – 'I have a hearing loss' communication card

Price: £1.75 **Size:** 86mm x 54mm

I have a hearing loss



Please:
• face me
• speak clearly
• don't shout
• write your message if necessary



Product code: HL-LANCARDDEAF – 'I am deaf' lanyard card (large print)

Price: £2.00 **Size:** 110mm x 80mm

See our website for full range of communication cards hearinglink.org/shop

Communication wristbands

Our range of wristbands alert others to your hearing and communication needs. All wristbands are one size that stretch to fit wrist. Colours may vary.

Product code:

HL-WRISTLB – 'I have hearing loss'

HL-WRISTLIP – 'Lipreader, please speak clearly'

HL-WRISTDEAF – 'Deaf'

Price: £1 each



Door hanger

Cardboard door hanger featuring international deaf symbol. Perfect for hanging on hotel or hospital room doors.

Product code: HL-DOORHANG2

Price: £2.50

Size: 120mm x 280mm



'Please speak clearly' stickers

Pack of 5 dark blue stickers featuring international deaf symbol and Hearing Link Services logo.

Product code:

HL-STPLEASESP2

Price: £2.50

Diameter: 55mm x 55mm

Hearing aid care and batteries

It is important to look after your hearing aid to ensure you get the most from it. Our selection of hearing care products and hearing aid batteries will help to keep your device in top working order.



Items can also be purchased separately, please visit hearinglink.org/shop

Otofresh hearing aid care kit for BTEs

Starter care kit designed for users of behind-the-ear hearing aids to keep them in top working order. Items can also be purchased separately.



Product code: HL-OTOKIT

Price: £20.99

Size: 250mm x 90mm



Hearing aid batteries

Hearing aid batteries from world-leading manufacturer Rayovac – choose from four colour-coded sizes in a 6-battery or money-saving 60-battery pack (60-battery packs have '60' after the product code below).

Product codes:

HL-R10YELL / HL-R10YELL60 – Size 10 (yellow)

HL-R13ORA / HL-R13ORA60 – Size 13 (orange)

HL-R312BR / HL-R312BR60 – Size 312 (brown)

HL-R675BLUE / HL-R675BLUE60 – Size 675 (blue)

Price: £2.25 / £19.99



Our online
shop has over
140 products
to support
hearing loss

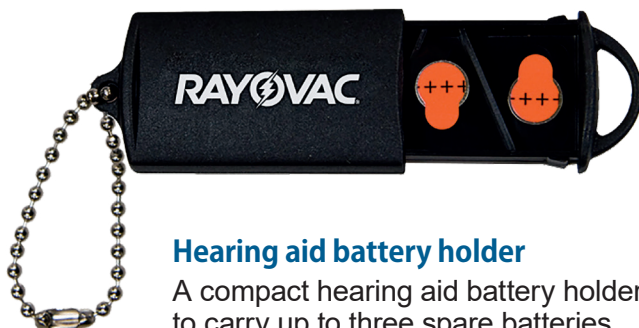
Hearing aid battery tester

A quick and easy solution to test zinc hearing aid batteries. It includes a handy keyring so you can always keep it with you.

Product code:
HL-RBATTEST

Price: £4.99

Size: 110mm x
120mm x 40mm



Hearing aid battery holder

A compact hearing aid battery holder to carry up to three spare batteries, with handy keyring to attach easily to keys, handbag or wallet.

Product code: HL-RBATHOLD

Price: £3.99

Size: 110mm x 120mm x 40mm



Technology

We offer a range of personal listening and alerting solutions to ensure you can live life as fully as possible if you are deaf or have hearing loss. Our range includes options for supporting hearing while out and about, to support enjoyment of television and devices to alert you to important sounds in the home.

Helpdesk
Need help in
finding a product?
Ask our Helpdesk –
[hearinglink.org/
ask](http://hearinglink.org/ask)



Conversor HD (personal listener)

Conversor HD helps you to hear better in difficult or noisy environments and focus on the speaker's voice while reducing the effects of room acoustics and background noise.

Product code:

HL-CONHD / HL-CONHD-ZV*

Price: £478.80 / £399 (ZV)

Size: 250mm x 200mm x 70mm



Geomarc Wake 'n' Shake Star alarm clock

Stylish, extra loud alarm clock with vibrating bed shaker to help wake you if you have hearing loss or struggle to use a standard alarm.

Product code:

HL-WSSCLOCK /
HL-WSSCLOCK-ZV*

Price: £61.19 / £50.99 (ZV)

Size: 115mm x 40mm x 115mm





Writing tablet (8.5")

A simple, portable tool for people with hearing loss to help them communicate at home with family, at work or when out and about. Customer will receive random selection of colour.

Product codes: HL-EWRIT8

Price: £12.99

Size: 145mm x 225mm

*Did you know?

If you, or a loved one, have a hearing loss you may qualify for VAT relief (zero VAT) on selected assistive listening or alerting products.

Our product codes ending in 'ZV' can be purchased with VAT relief. To qualify, you must complete our VAT declaration statement on the reverse of our order form. If you select a 'ZV' product and this statement is not completed, it will result in a delay in processing your order.

For the full range of eligible products, visit hearinglink.org/shop

How to order

Orders can be placed securely online at hearinglink.org/shop, by post or telephone (10am-3pm, Monday- Friday).

Your order will be packed by a member of our volunteer family and shipped within 14 days. Orders are sent by Royal Mail. High value / heavy orders will be sent by recorded delivery or DPD.

If you are not entirely satisfied with your purchases, return them to us in good condition within 14 days

and we will refund the original purchase price, or replace the item – whichever you prefer.

Please contact us by email (shop@hearingdogs.org.uk) or phone (01844 348188) if you wish to return an item.

Returning an item for refund/exchange is your responsibility and we recommend using a service that insures your item. Please report any faulty or incorrect item to us as soon as possible.

Do you have hearing loss?



If you, or a member of your family does, then we have a range of personalised services to help.



Online resources – Through our website, we provide extensive information about hearing loss, meaningful ways to connect to others, and access to our hearing support services.



Helpdesk – Our responsive online Helpdesk offers information, guidance, and support to help you take the next step whether you, a family member or friend are experiencing hearing loss.



Support groups – Our free groups are held in-person and are a chance to share solutions and explore technology to help manage the challenges of hearing loss.



Helpful Hours – Our free service offering information and guidance on the most important hearing loss topics. These 60-minute sessions are offered online as a webinar, or in-person at certain community events.



Community outreach – Our volunteers and staff work in communities to support your hearing. We host sessions and attend events to offer practical and emotional advice.



Hearing dogs – Hearing Dogs for Deaf People trains dogs that help deaf people by alerting them to life-saving sounds, like the smoke alarm, and providing companionship and emotional support.



Online shop – Our online shop offers visible and discreet solutions for alerting others to your hearing level. Items include badges, cards, technology and hearing aid batteries.

Hearing Link Services is part of Hearing Dogs for Deaf People.

W hearinglink.org/helpdesk **T** 01844 348111 **E** helpdesk@hearinglink.org

Registered charity in England & Wales: 293358 and Scotland: SC040486. Royal Patron: HRH The Princess Royal

Disclaimer message: All our prices are inclusive of VAT unless stated otherwise. Delivery is charged extra. Orders of £30 and over qualify for free postage. Terms apply. Prices are correct at time of printing, please check hearinglink.org/shop for up-to-date pricing. Some designs and colours may vary depending on stock availability.